



Member Bulletin April 2021

A MESSAGE FROM JAIMINI BNCHA'S CHAIR



Hello all – the last few months have been difficult. We hope that our members are keeping safe. We particularly thank our members for being sensible about Covid precautions when you've been having repairs done. If you are having particular housing related

problems because of Covid, please get in touch with us at the Loughborough Rd offices.

In these difficult times of the pandemic, BNCHA's new committee has been working hard to ensure that the co-op bounces back strong to continue to provide the quality homes we all want.

- some will already know about kitchen and bathroom replacements. We are planning various major works in the co-op. We will soon be able to let you know when works will be done in your home.
- before the end of the year, we held a special general meeting to update the co-op rulebook (the last time this had been done was 1981 and many of the members we spoke to were shocked by this). Many thanks to all the members who supported the committee for the rule change (which has now gone through).

- we have now brought in Nic Bliss from CCH as a part time “Chief Officer” to support the committee. The CCH is the national representative body for housing co-ops and so Nic has much experience of working with co-ops. Having him work for BNCHA will greatly assist us.



Nic Bliss CCH

- we are now working with Nic to plan a big year of activities, including developing a “business plan” setting out how the co-op will move forward over the next five years.
- we are also planning dialogue with our members over the next year to find out what you think and what you want. We intend that the views of our members will be fed into our business plan, so that you will know

that the co-op is delivering what you need and want.

- we are working with an “internal auditor” to check that we are doing things as we should do. She will be examining how our repairs are done and whether they could be done better; checking that we comply with laws and regulations; and generally checking how we run things.
- we are also exploring what should be done with the Loughborough Road offices. Our partner Cossington Housing Co-op want to move out and to sell their share. We are considering what is the best way to approach this to get the maximum benefit for our membership and local people. If members have any views on this matter, please get in touch.
- And of course, we continue to work with our partners Pinnacle to deliver a first-class service to our tenants and members.

As I say, it's been a difficult Winter. Let's hope that as Spring kicks in we will soon be able to meet up again and all go back to our normal lives!